

# Skype for Business Web App Device Requirements

## Did you know?

As an external user to the Council, this does not stop you joining Skype meetings and participating.

To use the Skype for Business Web App, a user must have one of the following supported operating system and browser combinations.

## Software Requirements

The browser **Google Chrome** is recommended to be used with the following operating systems:

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7 with Service Pack 1
- Mac OS 10.8 and later

Operating system	Edge	32- and 64-bit Internet Explorer 11 or later	32- and 64-bit Internet Explorer 10 or later	32- and 64-bit Internet Explorer 9 or later	32- and 64-bit Version of Safari 6.2.8 - 11.X	32- and 64-bit Version of Chrome 18.X or later
Windows 10	Yes	Yes	N/A	N/A	N/A	Yes <sup>3</sup>
Windows 8.1 <sup>1</sup>	N/A	Yes	N/A	N/A	N/A	Yes <sup>3</sup>
Windows 8 (Intel based) <sup>1</sup>	N/A	N/A	Yes	N/A	N/A	Yes <sup>3</sup>
Windows 7 with SP1 <sup>2</sup>	N/A	Yes	No	No	N/A	Yes <sup>3</sup>
Windows Server 2008 R2 with SP1 <sup>2</sup>	N/A	Yes	Yes	Yes	N/A	Yes <sup>3</sup>
macOS 10.8 and later (Intel-based) <sup>2</sup>	N/A	N/A	N/A	N/A	Yes	Yes

<sup>1</sup> The Skype for Business Web App browser plug-in requires a specific sharing plugin to use computer-based voice, video, sharing, and viewing of ongoing screen sharing and other features. A meeting attendee is given the option to install the sharing plug-in either when they join the meeting or when they initiate one of these features. On Windows 8, and Windows 8.1, the sharing plug-in can be installed only if you're running Internet Explorer 10 or Internet Explorer 11 for the desktop. These features are not available with non-desktop versions of Internet Explorer 10 and 11. Note that Firefox and Safari version 12.0 and later is no longer supported.



## Skype for Business Web App Device Requirements

2 On supported Windows 7, Windows Server 2008 R2, and Macintosh operating systems, all features are available including computer-based voice, video, application viewing, application sharing, desktop viewing, and desktop sharing. To use these features, you must install a plug-in when prompted. Note that Mac OS X version 10.7 is no longer supported. Also note the web app will not install on OS X 10.15 or later.

We recommend using the latest version of Skype for Business for Mac which supports anonymous join scenarios moving forward.

3 Accessing the Web App from Chrome on Windows will launch a small program which loads the Web App in an embedded Internet Explorer frame. This program requires one of the supported versions of Internet Explorer be installed for the Web App to load properly.

### Note

Microsoft 365 and Office 365 users can use Internet Explorer 10 or later with Skype for Business.

### Skype Meetings App

Skype Meetings App runs as an app on computers using Windows 10, Windows 8.1, Windows 8, Windows 7, with 32- and 64-bit Internet Explorer 11 or later installed.

For any other dependencies, refer to [Supported platforms for Skype Meetings App](#)

### Skype for Business for Mac

Skype for Business for Mac runs on computers using macOS version 10.8 or later.

### Hardware requirements

Computer hardware requirements are determined by the operating system and browser. Voice and telephony features require a microphone and speakers, headset with microphone, or equivalent device compatible with the computer. Video features require a video device compatible with the computer. For detailed information about video hardware support and expected video quality, see [Skype for Business client video resolutions](#).

### Network requirements

If a user of Skype for Business Web App or Skype Meetings App experiences meeting connection issues, chances are their organization's network infrastructure is not configured to support Office 365 as described in [Office 365 URLs and IP address ranges](#). This is the case whether the meeting was created by a user of Skype for Business Online or Skype for Business Server.

If the user is on a network not configured as described, many app features may or may not work and they may not be able to connect to the meeting at all.

### Supported Meetings features

This table compares the Meetings features available to users of the Skype for Business client, Skype for Business Web App, Skype Meetings App, and Lync Web App. Lync Web App is listed for feature comparison purposes: a user would only be downloading and using Lync Web App if the meeting was hosted on a Lync 2013 server.



## Skype for Business Web App Device Requirements

### Supported Meeting Features

Feature/capability	Skype for Business 2016 or 2019 client	Skype for Business on Mac client	Skype Meetings App	Skype for Business Web App	Lync Web App
Add computer audio	✓	✓	✓ (requires plug-in)	✓ (requires plug-in)	✓ (requires plug-in)
Add video	✓	✓	✓ (requires plug-in)	✓ (requires plug-in)	✓ (requires plug-in)
Switch audio to a phone for authenticated participants	✓	✓	✓	✓	✓
Switch audio to a phone for guest participants	✓	✓	✓		
View multiparty video (gallery view)	✓	✓	✓	✓	✓
Video-based screen sharing	✓	✓	✓(View-only)		
Use in-meeting presenter controls	✓	✓	✓	✓	✓
Access detailed meeting roster	✓	✓	✓	✓	✓
Participate in multiparty IM	✓	✓	✓	✓	✓
Set IM messages as high importance	✓				
Share the desktop (if enabled)	✓	✓	✓ (requires plug-in)	✓ (requires plug-in)	✓ (requires plug-in)
Share a program (if enabled)	✓		✓(On Windows only; requires plug-in)	✓(On Windows only; requires plug-in)	✓(On Windows only; requires plug-in)



## Skype for Business Web App Device Requirements

### Supported Meeting Features

Feature/capability	Skype for Business 2016 or 2019 client	Skype for Business on Mac client	Skype Meetings App	Skype for Business Web App	Lync Web App
Take control of another user's shared desktop or program	✓		✓ (1) On Windows only; requires plug-in)	✓ (1) On Windows only; requires plug-in)	✓ (1) On Windows only; requires plug-in)
Let another user take control of your shared desktop or program	✓				
Add anonymous participants (if enabled)	✓	✓	✓	✓	✓
Invite participants by name	✓	✓			
Invite participants by phone number	✓	✓	✓	✓	✓
Invite participants by email	✓		✓	✓	✓
Use dial-in audio meetings	✓ (2)	✓ (2)	✓ (2)	✓ (2)	✓ (2)
Initiate a Meet Now meeting	✓	✓			
Record a meeting	✓				
Add and download attachments	✓		✓	✓	✓
Add and present Microsoft PowerPoint files	✓	✓	✓	✓	✓
Navigate Microsoft PowerPoint files	✓	✓	✓	✓	✓



## Skype for Business Web App Device Requirements

### Supported Meeting Features

Feature/capability	Skype for Business 2016 or 2019 client	Skype for Business on Mac client	Skype Meetings App	Skype for Business Web App	Lync Web App
Add and edit OneNote meeting notes	✓		Edit only (not add)	Edit only (not add)	Edit only (not add)
Use a whiteboard	✓		✓	✓	✓
Conduct polls	✓		✓	✓	✓
Upload files to share with others	✓		✓	✓	✓
Schedule a meeting or conference	Outlook or Skype for Business Web Scheduler	Outlook or Skype for Business Web Scheduler	Skype for Business Web Scheduler	Skype for Business Web Scheduler	Skype for Business Web Scheduler
Q&A Manager	✓		✓	✓	✓
Disable attendee video	✓				
Disable meeting IM	✓		✓	✓	✓
Mute audience	✓	✓	✓	✓	✓
Make everyone an attendee	✓				
Produce Skype Meeting Broadcast	✓				

❶ Participants can't control desktops that are shared by Skype for Business for Mac, Lync for Mac 2011 or Communicator for Mac 2011 users. This also won't work for Skype for Business Web App on Max OSX.

❷ For Skype for Business Online, this feature requires Microsoft PSTN Conferencing, Exchange Unified Messaging, or a 3rd party audio conferencing provider.

❸ The Lync for Mac 2011 client cannot view Microsoft Office 2013 PowerPoint presentations when they have been shared in a conference by the Skype for Business Web App.



## Skype for Business Web App Device Requirements

### Known issues and troubleshooting

For End-users, the [online help](#) for these apps is readily available. IT Professionals should be aware of the following issues:

If the user is on a network not configured to meet the [Network requirements](#), many app features may or may not work and they may not be able to connect to the meeting at all.

Some users may have corporate-administered computers with disabled permission to install apps. For those users, neither app is an option, but [smart phone](#) and [tablet](#) users may be able to install inexpensive mobile clients they can use to attend meetings.

Other installation issues are also covered in the [help topics](#).

Users may see a firewall warning the first time they run the meetings app. They may be prompted to open ports to optimize the experience, and this may require Admin privileges on the machine they may not have. The app should still function and the user can safely decline to open the requested ports.

You must have [ActiveX enabled without filtering](#) in Internet Explorer, even if IE is not your default browser. In Skype for Business Web App, an ActiveX control—a small module that adds additional features to a web app or other program—is required for audio, video, and screen sharing.

For some features of Skype for Business Web App to work correctly, you must allow your browser to [save cookies](#) on your computer or device.

You may need to [turn on JavaScript](#) support in your browser for some Skype for Business Web App features to work as expected.

